

Dear Dr. Caplanis,

Most people will agree that going to the dentist is not a pleasant thing to do. I must admit I used to fall in that category.

When I was told by Dr. [REDACTED] that I would need a dental implant, I was immediately filled with dread of the unknown. All of that would change once I became your patient.

From the moment I walked into your office for my consult appointment, your staff was courteous, friendly and professional. Even the others in the waiting room seem to have little or no anxiety as they waited their turn.

I found you to be well informed and patient as you took the time to explain the long process I would experience in order for 100% success. The confidence you showed convinced me that I had selected the right person for the task at hand.

As we approach the 1-year anniversary of our meeting, I cannot help but smile. You have fully provided the perfect tooth implant that you had promised.

I would encourage anyone hesitant to go through the process of a dental implant to talk to me or any one of your many patients. I am confident that after hearing my testimony, they too will be just as happy and satisfied with the final outcome.

My very best to you, your family and staff as we begin 2010!

Sincerely,

*Lu Ann* [REDACTED]

Lu Ann [REDACTED]